



## **Pricing and Fee Schedule**

### **for the Google Fiber for Small Business Early Access Program**

#### **(Provo)**

This Pricing and Fee Schedule (“Schedule”) describes the service plans, equipment and related fees for the Google Fiber Services that small business users (“you” or “Subscriber”) in and around Provo, Utah may purchase from Google Fiber Inc. during the Google Fiber for Small Business Early Access Program (the “Early Access Program”). Any purchase and use of the Google Fiber Services described below are governed by the [Google Fiber for Small Business Terms of Service](#), which may be updated from time to time. Any terms that are capitalized below but not defined have the same meanings specified in the Google Fiber For Small Business Terms of Service. In the event of any conflict between this Schedule and the Small Business Terms of Service, this Schedule will control.

#### **Early Access Program**

For a period of one year starting from the date Services are activated, Google Fiber will not increase the fees it charges you for the Services. If Google Fiber changes any other terms of the Early Access Program during the initial one year term, we will provide you at least thirty (30) days advance notice. Following the one year term, if Google Fiber changes the fees or any other terms of the Early Access Program, we will provide you with at least thirty (30) days advance notice.

#### **Construction Fees**

Google Fiber generally charges a construction fee for the construction and installation of the Services, but we are waiving the construction fee for the Early Access Program. If you do not schedule installation within forty (40) days after we notify you to schedule installation, we may cancel your order.

#### **Service Deposits**

A deposit of ten dollars (\$10) is required to sign-up for Services. We will credit your deposit towards any billed Services or fees (other than the deposit) in connection with the Services.

Service deposits are non-refundable except in the following circumstances:

- Your fiberhood does not qualify for the Services.
- Your fiberhood qualifies for the Services but we do not connect your address to the Google Fiber network.

- You sign-up for the Services during a limited sign-up period (i.e. with a sign-up deadline) and you cancel your registration on or before the final day of the sign-up deadline.

### Service Plan

| Service Plan          | Monthly Fees (not including taxes) | Features<br>(You may select one of the static IP options listed below)   |
|-----------------------|------------------------------------|--|
| Gigabit Internet      | \$100/mo.                          | Up to 1 Gigabit/second download and upload speed   |
| 1 Static IP Address   | +\$20/mo.                          | Optional add-on to Gigabit Internet. No additional hardware necessary.   |
| 5 Static IP Addresses | +\$30/mo.                          | Optional add-on to Gigabit Internet. Requires that you provide your own network router. Please review our <a href="#">help page</a> for more information on using your network router. |

### Static and Dynamic IP Addresses

When you subscribe to Google Fiber for Small Business, you will receive a dynamic IP address. For an additional monthly fee, you can purchase 1 or 5 additional static IP addresses. If you choose either of the static IP address options, we will register the IP address(es) with the legal business name and address you provide at the time you sign up for Service in the public whois database published at <http://whois.arin.net> or the Google rWhois service which publishes internet records.

Not sure if having a static IP address is right for your business? Please visit our [Static vs. dynamic IP address help page](#) for more information.

### Using Your Own Network Router

If you order Google Fiber for Small Business we will provide you with a Network Box or you can use your own router. If you do use your own router, you are responsible for making sure that your router is used in accordance with our [Terms of Service](#), including our [Acceptable Use Policy](#). Although we hope to make the Service compatible with as many network routers

as possible, we cannot guarantee that your router will work with the Service. You must use your own router if you order the 5 static IP add-on option.

**Equipment & Replacement Fees**

| Equipment   | Replacement Fee<br>(not including tax, pricing subject to change) |
|-------------|---|
| Fiber Jack  | \$100   |
| Network Box | \$200   |

You will receive a Fiber Jack and may receive a Network Box (depending on your order) as part of the Service. You will be required to pay the applicable Replacement Fee if you lose or damage any of the equipment listed above. Unless we notify you via e-mail, you must return all of the equipment provided to you (except the Fiber Jack) if you cancel all of your Services. Please do not remove the Fiber Jack. If you do not return the applicable equipment in good working order within twenty-five (25) days after Service is terminated, you are responsible for payment of the Replacement Fee(s) listed above.

The equipment requires an independent electrical power source to operate.

**Customer Support**

As part of the Services, Google Fiber provides customer support through the various channels listed [here](#).