



Using Prepaid Cards to pay for Google Fiber

Subscriptions to Google Fiber require a credit or debit card. If you do not have a credit or debit card, you can purchase a prepaid debit card to pay for Google Fiber by following these steps:

1 Purchase a prepaid card at your local convenience store

Google Fiber accepts Visa, American Express, Discover or Mastercard branded prepaid debit cards. You initially need \$31 on your card to cover the \$30 construction fee. The extra \$1 covers a temporary authorization charge, which will be refunded after the \$30 construction fee is approved.

2 Follow the instructions to activate your card

Once purchased, call the number on your card and follow the instructions for activation. Most cards will automatically enroll you for a permanent prepaid card during this time.

3 Sign up for Google Fiber with your temporary card

Once your prepaid card is activated, go to www.google.com/fiber to sign up for Google Fiber. Follow instructions to choose your plan. When it's time to pay, enter your prepaid card information.

4 Be on the lookout for your permanent card in the mail

In a few weeks, you should receive a permanent prepaid card in the mail. Your temporary card will then be deactivated by your card issuer. Check the terms and conditions of your permanent card for reload locations.

5 After installation, log in to "My Fiber" and switch your payment information

Once Google Fiber service is installed in your home, login to the "My Fiber" portal at www.google.com/fiber. Click on "Billing" and switch your payment method from your temporary prepaid card to your permanent prepaid card. Be sure your card balance is sufficient each month to ensure your payment will be on time. This step is not necessary for the Free Internet plan, and you will only use the card to pay for the \$30 construction fee.